niagara Enterprise Software Maintenance Agreement (ESMA)

Managing Niagara Software Maintenance Agreements (SMA) for a large number of Niagara-based assets is made easier with an Enterprise Software Maintenance Agreement (ESMA)

ENTERPRISE SOFTWARE MAINTENANCE AGREEMENT (ESMA)

Niagara Framework's open distribution model brings many advantages to our end-customers, but can be a challenge to anyone responsible for managing software maintenance agreements (SMA) for a large number of Niagara-based assets.

To solve this challenge, Tridium developed an Enterprise Software Maintenance Agreement (ESMA) process. The ESMA process generates a single bill of materials (BOM) for Niagara licenses with a single SMA license renewal date that is easy to quote, process and understand. Enterprises with an inventory of Niagara products that includes a percentage of expired and soon-expiring software maintenance agreements can benefit from attractive discounts and generous 'grace' periods to get those licenses aligned.

SOFTWARE MAINTENANCE AGREEMENT (SMA)

When covered by an active Niagara SMA, you are licensed to utilize the latest Niagara Framework® releases as soon as they are made generally available. Timely software upgrading is essential cyber defense. Keeping up with the cadence of Niagara Framework releases — including critical cybersecurity upgrades and fixes — is made easier by an SMA. You gain access to the latest connectivity, data visualization, and deployment options, and you know that you are running software that has been tested to comply with standards. SMA is included by default with subscription licenses.

For more information, contact your Tridium representative or Tridium Customer Support at +1 877-305-1745 or support@tridium.com (North America or Latin America), +44 1403 740290 or supportemea@tridium.com (EMEA), +86 400 818 6088 or tsupportap@tridium.com (APAC).

ESMA BENEFITS
- Single bill of materials (BOM) for Niagara licenses
- Single SMA license renewal date
- Access to most recent releases – product features and security updates

FOR CHANNEL PARTNERS
- Simplifies SMA renewals for customers and projects
- Designate a Systems Integrator on a project with multiple vendors to enable one ESMA
- Streamlined process for selling and managing software maintenance
- Access to Enterprise SMA Management Tool (ESMT) in the Niagara Licensing portal

FOR END USERS
- Sync-up SMA expiration dates
- Simplifies managing portfolio of instances
- Generous 'grace' period upon initial enrollment (up to 364 days/license)

Available until June 30, 2025 - ESMA 20% discount off net price on orders of 100 or more eligible licenses

VYKON by TRIDIUM

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